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D E S I G N

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WARRANTY

Todd Hoffman Design warrants its signs as follows, subject to the conditions herein provided:

Electrical Components

Electrical components such as ballasts, transformers and power units are guaranteed for 1 year. LED lighting strips are guaranteed for 5 years.

Sign Faces

Sign faces are guaranteed for 5 years against faulty workmanship or defective materials. Damage from, or coincident to, the destruction of the sign cabinet is not covered under this warranty. Damage caused by gunshots is not covered. Incidental scratching which may occur during shipment is considered acceptable when not clearly noticeable 10 feet from the sign faces.

Sign Cabinet, Frame, & Support

Our cabinet, its frame and the supports are guaranteed for 5 years against faulty workmanship or defective materials.

Electronic Message Center

Todd Hoffman Design warrants this electronic moving sign product shall be free from defects in material and workmanship for a period of 60 months from the date of purchase.

Painted Surfaces

All metal painted surfaces are warranted against chipping, peeling, fading and rusting provided surfaces are cared for according to Todd Hoffman Design Care Guide.

Reporting Requirements

To secure repairs or replacement of faces or components under the terms of this warranty, Todd Hoffman Design must be notified within 10 days of damage or failure. Photographs or inspection by an authorized agent of Todd Hoffman Design may be required.

About This Warranty

Service to your sign, with the singular exception of lamp replacement and regular cleaning and maintenance, without prior authorization by Todd Hoffman Design automatically voids the protection available under this warranty. Damage incurred during installation, other than by the agents of Todd Hoffman Design, is not covered under warranty. This warranty is exclusive and in lieu of all other warranties whether written, oral, or implied - including any warranty of merchantability or fitness for purpose. This warranty is non-transferable.